

Ayushman Bharat

Mahatma Gandhi Rajasthan Swasthya Bima Yojana



USER MANUAL

Claim Approval Module

TABLE OF CONTENTS

1	APPLICATION LOGIN	2
2	APPLICATION EXECUTION	2
3	DASHBOARD	2
4	CLAIM ANALYZER FORM	3
5	CLAIM SETTLEMENT	5

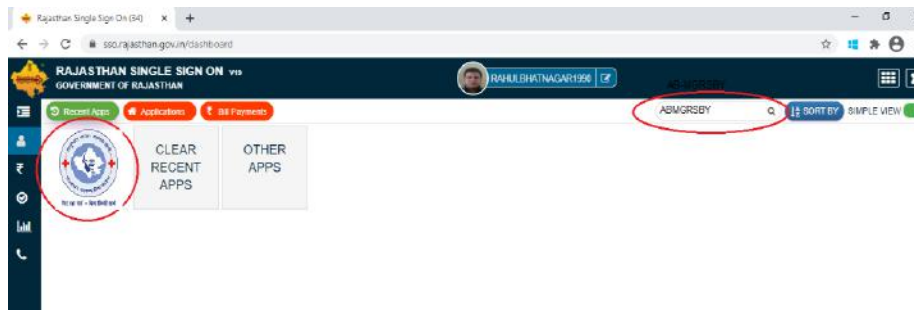
1 APPLICATION LOGIN

- Open browser and type URL <https://sso.rajasthan.gov.in>
- Login with your SSO ID and Password



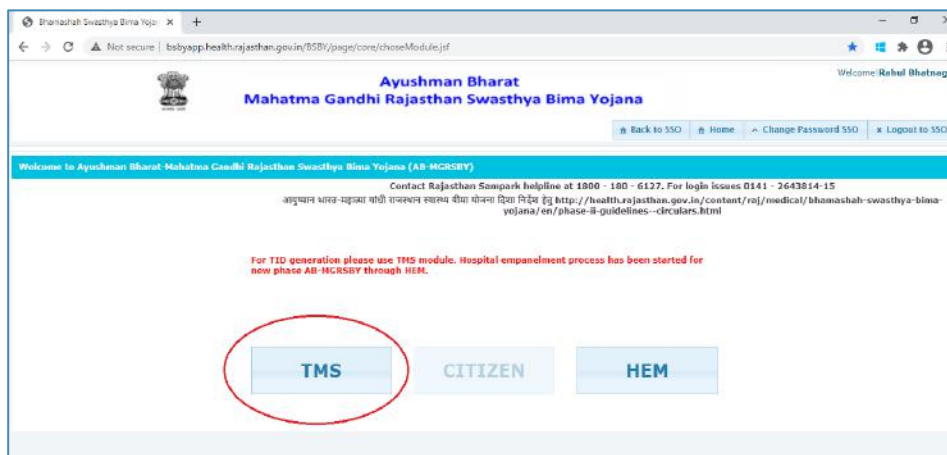
2 APPLICATION EXECUTION

- After Login, SSO Dashboard will open. Click on Search Apps on SSO dashboard and type ABMGRSBY.
- Click on ABMGRSBY



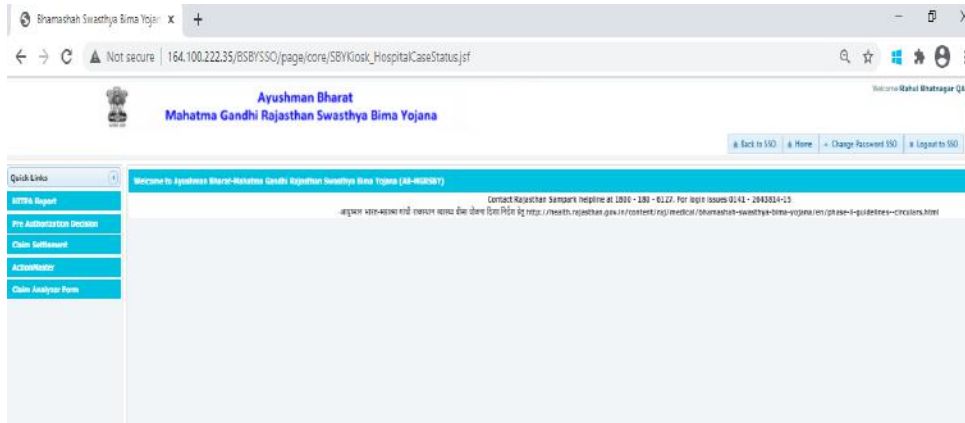
3 DASHBOARD

- A dashboard will open of Ayushman Bharat Mahatma Gandhi Rajasthan Swasthya Bima Yojana
- Click on TMS module on dashboard



Claim Approval Module

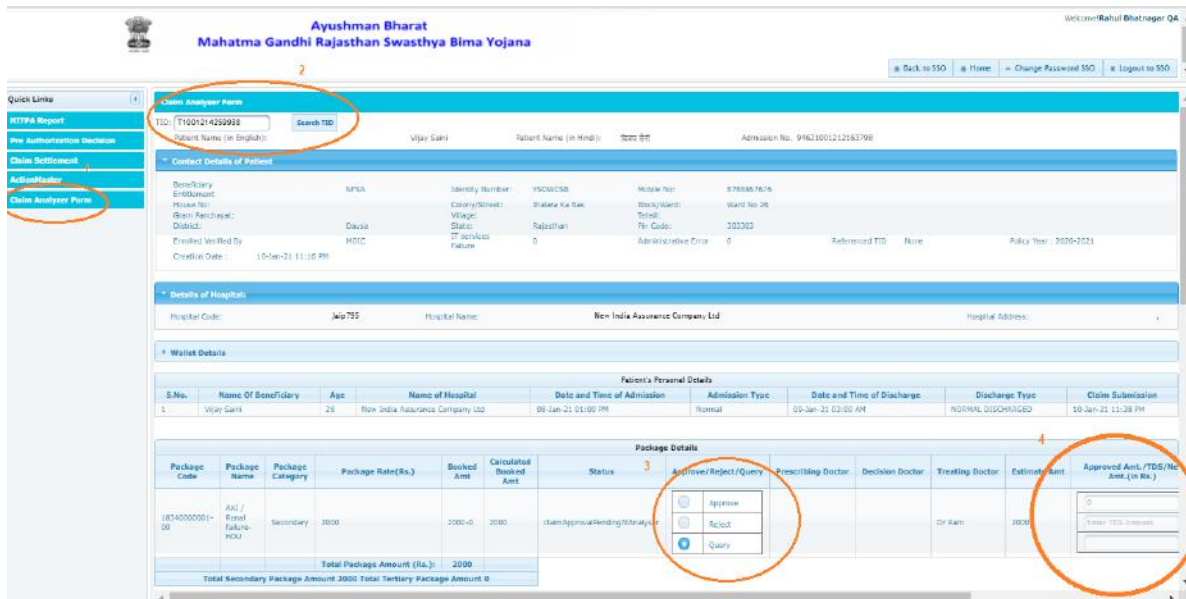
➤ Claim Analyzer and Settlement Dashboard



4 CLAIM ANALYZER FORM

➤ Claim Analyzer checks all the beneficiary details and documents attached.

1. First click on claim analyzer form in left side menu, page opens
2. Click on search TID or manually enter TID and press tab. Details of patient will open.
3. Package details are shown here with 3 options to select Approve, Reject and Query.
4. If the analyzer selects Approve then Approved amount details to be filled.



Claim Approval Module

➤ If he selects Reject

1. Analyzer selects Reject.
2. If Reject selected then rejection reason to be selected from the drop down list and Remarks to be filled.

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Quick Links: HSEFA Report, Pre Authorization Decision, Claim Settlement, Acknowledgement, Claim Analyzer Form

Identity Number: YSDNCDE, Mobile No: 8788867076
 Category: Patient 50 Day, Block Name: Alwar No 20
 State: Rajasthan, Pin Code: 303303
 Administrative Floor: 0, Referred TTD: None, Policy Year: 2020-2021

Hospital Name: New India Assurance Company Ltd

No.	Booked Amt	Calculated Booked Amt	Status	Approve/Reject/Query	Prescribing Doctor	Decision Doctor	Treatment	Remarks	Reply
1	2000	2000	denied/pending/hold/active	Approve Reject Query					

Package Details: Approved/Reject/Query, Prescribing Doctor, Decision Doctor, Treatment, Remarks, Reply

➤ Claim analyzer can view the details of previous hospitalization as well as documents attached.

1. Documents can be downloaded by clicking on download option against document name.
2. After checking documents, other details and selecting the decision for claim approval, finally clicks on submit.

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Quick Links: HSEFA Report, Pre Authorization Decision, Claim Settlement, Acknowledgement, Claim Analyzer Form

TTD	Patient Name	Admission Date	Hospital Name	PKG Code	PKG Name	PKG Cost	Status
7211220120620	Wahid Devi	09-Jan-21 03:00 PM	New India Assurance Company Ltd	3021000111-00	CT for Squamous Cell Carcinoma of Cervix (with 30% CT) Cycle	35100	pending/hold
7211220120620	Wahid Devi	09-Jan-21 03:00 PM	New India Assurance Company Ltd	3021000111-00	CT for Squamous Cell Carcinoma of Cervix (with 30% CT) Cycle	35100	pending/hold
7211220120620	Wahid Devi	09-Jan-21 03:00 PM	New India Assurance Company Ltd	3021000111-00	CT for Squamous Cell Carcinoma of Cervix (with 30% CT) Cycle	35100	pending/hold

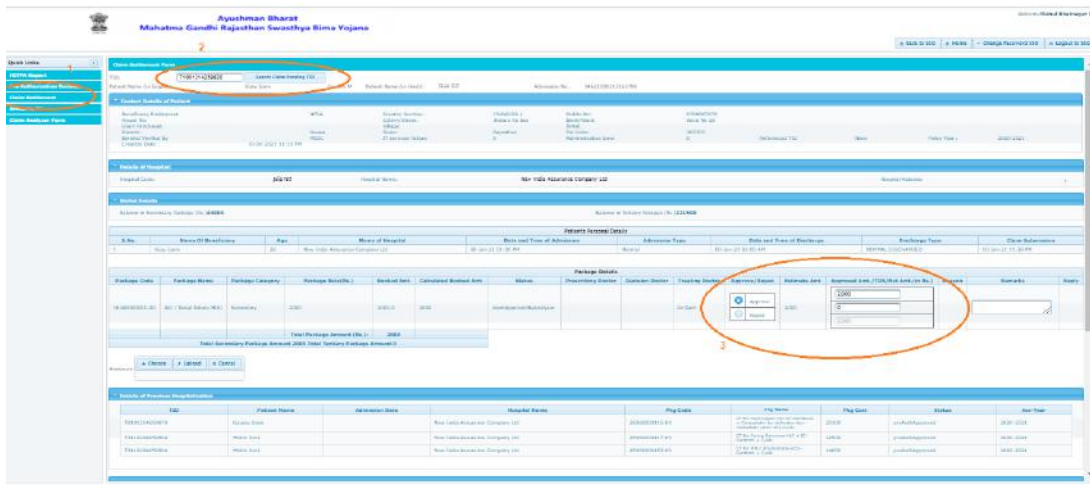
Document Name: [Download] [Remarks]

Submit

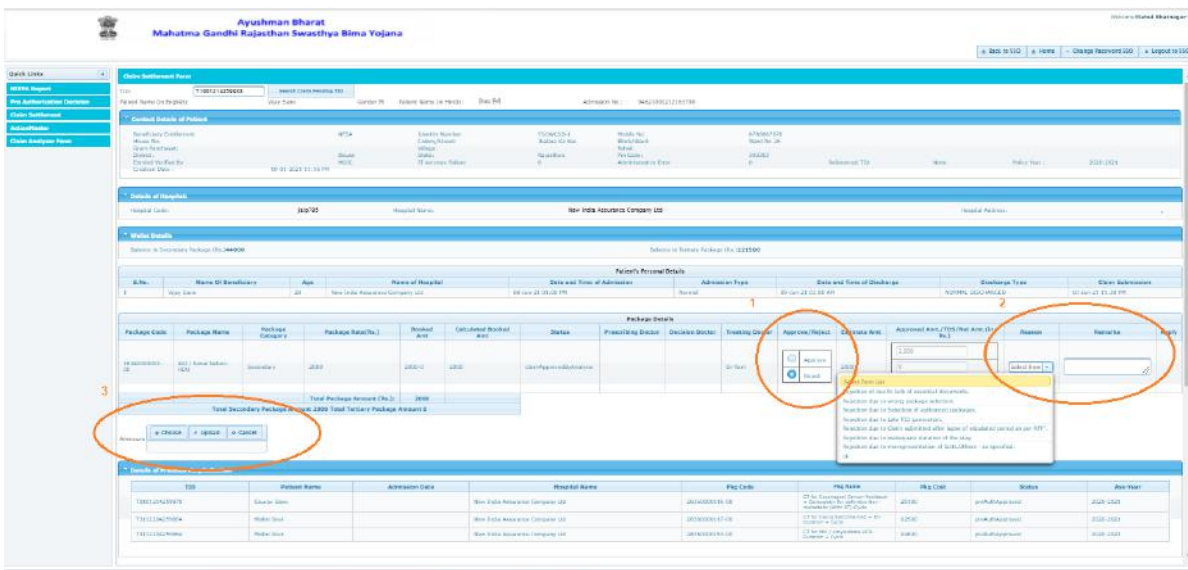
- After finding all details correct, selects Approve, fill amount and submit, then it is forwarded to Claim Settlement i.e. Supervisor.
- If finds out that some details or document is missing, selects query, fills remarks and submit, this query with remark is sent to hospital. First query (if any) is to be raised within 7 days, after that analyzer won't be able to query hospital.
- If details and documents are not right then select Reject, select the reason for rejecting and submit, the claim is rejected.

5 CLAIM SETTLEMENT

- After approval from Analyzer, claim details is sent further to Claim settlement i.e. Supervisor
 1. First click on Claim Settlement in the left side of the menu.
 2. Then click on search pending TID's, a list will open. Select TID's from the list or you can manually enter a TID and press tab.
 3. All the details of beneficiary and package will open. There will be 2 options Approve or Reject.
 - If selects approve then fill the approved amount.



- If decision is reject then
 1. Click on Reject
 2. select the rejection reason and fill remark
 3. After Approve/Reject, an annexture can be uploaded from the system by clicking on choose, selecting file and clicking on upload.



Claim Approval Module

- After checking all the details and document and selecting decision, click on submit. The claim is approved.
- One more feature is Re-call analyzer. If supervisor finds some issue in details or document, it cannot directly query to hospital. Supervisor clicks on re-call analyzer. The claim will be sent back to analyzer with comments from supervisor.

